

Network Dynamics, Inc. (NDI) Converged Deployment



A Unique Approach to Simplify Complex Deployment Processes

NDI's Converged Model Integrates Comprehensive Project Elements for Seamless Delivery of High Volume Deployments

The convergence of voice, video and data onto IP networks is fundamentally changing the way IT managers approach the transition to unified networks. NDI's Converged Deployment Model simplifies the transition with the integration of process control, methods of procedures, staging and test assurance, logistics, project management, site readiness assessment, implementation and deployment coordination and training services.

NDI Converged Deployment is a Unique Integration of:

- **Planning and Implementation Services**
- **Staging and Test Assurance**
- **Logistics**
- **Methods of Procedures (MOP) Process Control**
- **Project Management**
- **Site Readiness Assessment**
- **Training Services**
- **Single Customer Annual Deployment Scenario: 1,500 Unique Deployments**
- **Average Annual Converged Deployments: >5,000**

Methods of Procedures Development

Network Dynamics leverages its library of detailed Voice over IP (VoIP) methods and procedures documentation along with its experience to offer customers complete site assessment and readiness analysis, including proof of concept and pilot programs, staging and test plans and the recovery/return/disposal of de-commissioned assets.

Network Assurance and Test Lab

Network Dynamics new 11,000 square foot Network Assurance and Test facility in Oldsmar, Florida, allows us to conduct extensive network tests to ensure successful customer implementations. Customized environments include customer and/or NDI-provided packet filters, bandwidth and utilization measurement, WLAN connectivity, custom telephony install kitting and more.

Project Management

With a project management team experienced with high-volume, complex VoIP deployments, NDI offers a single-point-of-contact (SPOC) for all phases of warehousing, staging, project management, shipping, implementation and training. On-line reporting and project management tools keep customers informed of project status.

Logistics Support

NDI has over 120 logistics depots in North America. On-line tools enable us to manage end-to-end sparing, returns and movement status reporting.

NDI's ability to pre-stage systems at its Network Assurance and Test lab enables us to 'kit' to depots by required geography for hold and pick up by the local, on-site technician based on scheduling requirements.

On-site Converged Deployment Services

Thousands of highly experienced, technical resources from Network Dynamics (direct and contract partners) are available to tend to major, high-volume deployments.

- As required, Security Clearance, Bonded and Badged Technical Resources are provided.
- If applicable, NDI uses a 'team' approach regionally for consistency of on-site branch implementations.
- Branch implementation and deployment managed by Central Project Manager Teams using 'PUSH' Methods of Procedures for consistency of Converged Deployment services.

Onsite-Training

NDI offers follow-on or next-morning telephone and systems training to ensure user understanding. As with all Converged Deployment functions, customer training is delivered via our MOP and/or Checklist.

NDI Project Management staff hold regular, regional team training sessions to ensure the consistent delivery of content.

Back-up Product Specialists are available to escalate or respond to unique or specialized product questions.

Get more information today!

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For More Information

For complete information on NDI's Converged Deployment Model, contact your NDI account manager or visit www.ndiwebsite.com.

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