

International Capabilities



Maintain a Global Presence

In today's global economy, many businesses maintain a presence in multiple countries throughout the world. To maximize productivity, your global network must operate seamlessly and efficiently - regardless of location.

With an extensive network of onsite support partners and remote logistics centers located in most major international locations across the globe, Network Dynamics, Inc. (NDI) offers multi-national companies a single point of contact so support all of their data and converged networking needs.

Our international partner network enables us to deliver our comprehensive portfolio of services across five continents - 24 hours a day, 7 days a week, 365 days a year.

International

Serving the Americas*

Argentina, Bolivia, Brazil, Canada, Caribbean, Chile, Columbia, Cost Rica, Ecuador, Mexico, Paraguay, United States, Uruguay, Venezuela

Serving EMEA*

Austria, Belgium, Czech Republic, Denmark, Egypt, France, Germany, Hungary, Ireland, Italy, Jordan, Lebanon, Luxembourg, Morocco, Romania, Russia, Saudi Arabia, Senegal, Switzerland, Syria, United Arab Emirates, United Kingdom.

Serving APAC*

Australia, Bangladesh, China, Hong Kong, India, Indonesia, Japan, Malaysia, New Zealand, Pakistan, Philippines, Singapore, South Korea, Sri Lanka, Taiwan, Thailand

International Support Services

By delivering a single point of contact for international implementation and on-going support services, NDI has helped numerous multinational customers meet their global support requirements. Our comprehensive services portfolio offers you a wide selection of reliable, dependable and cost-effective international network support capabilities to meet your specific needs, including:

- Site Survey and Network Audits
- Onsite Installation and Configuration Services
- Onsite Maintenance Services
- Managed Help Desk and Remote Technical Support
- Remote Monitoring and Network Management
- Multi-Language Support Available

Our network of local, qualified engineers allows us to deliver responsive, multi-vendor service in a wide variety of international markets with minimal travel time and expense.

* Larger countries may have multiple service locations as well as regions where coverage is not available. Please consult your NDI account manager for specific onsite capabilities.

The NDI Advantage

At NDI, we apply our proven combination of people, processes and systems to help our customers gain the maximum value from their technology investment. Our solutions are currently being utilized by a number of large corporate enterprises across a variety of sectors, including: manufacturing, hospitality, banking/financial, healthcare, education, and insurance to name a few. Additionally, a number of value added resellers, systems integrators, carriers and original equipment manufacturers utilize NDI's solutions to deliver high-quality service to their customers.

Simplicity

NDI's international support capabilities allow multinational companies, like yours, to deal with a single partner who can help increase your network efficiency and control at a central level while providing local level service when it's required.

Expertise

Our specialized personnel possess years of experience building, implementing and supporting multivendor voice and data networks. By applying our expertise to your multinational network, you will improve the operational efficiency of your entire communications environment.

Reach

NDI's 24x7x365 Managed Service Center (MSC), thousands of onsite technical resources, and more than 100 remote logistics centers serving countries across five continents enable us to deliver reliable, cost-effective support when and where you need it.

“NDI's reliable international support eliminates the hassles of implementing and operating a multinational network.”

© 2010 Network Dynamics, Inc. All Rights Reserved



For More Information

For complete information on NDI's International Solutions, contact your NDI account manager or visit www.ndiwebsite.com.

Corporate Headquarters

640 Brooker Creek Boulevard
Suite 410
Oldsmar, FL 34677

