

Network Management



Increase your Network Availability

Ensuring the availability of your network is a key component in building a successful IT strategy.

NDI's network management solutions proactively provide organizations with valuable insight to improve network availability by minimizing downtime, eliminating performance problems and preventing outages.

NDI's suite of network management solutions empowers you with complete visibility into your network and immediate management and resolution of problems when they arise.

Fault Management

Rapidly detect, isolate and resolve issues that occur on your network with real-time fault monitoring and management from NDI's Managed Services Center (MSC). Our MSC provides around-the-clock monitoring of mission-critical data and IPT environments - notifying you of any changes in status and managing problems through resolution.

Configuration

Eliminate unplanned downtime due to configuration errors with on-going control, maintenance and verification of your Cisco device configurations. NDI's MSC uses configuration management best practices and tools to track, compare and archive configurations - alerting you of unauthorized changes and allowing for restoration of previously known-good configurations.

Performance Management

Receive a comprehensive view of your network health with detailed network performance monitoring, collection and analysis of performance and availability statistics. NDI uses a network baseline and industry standards to set performance thresholds based on metrics such as availability, utilization, errors, and response time. If a threshold is violated, NDI's MSC will alert you, investigate the root cause and resolve the problem.

- **Monitoring Support for any TCP/IP and SNMP Compliant Device**
 - Wired or Wireless
 - Data or IP Telephony
- **Immediate Problem Notification**
- **Management of Problems through Resolution**
- **State-of-the-Art Management Tools**
- **Expert Analysis and Recommendations Save Time and Money**

The NDI Advantage

To stay competitive and achieve the highest possible return on your investment, you must maintain maximum network availability and performance. By leveraging NDI's significant investment in intellectual capital, management processes and state-of-the-art tools, you can reap significant business benefits, including:

Improved Network Availability & Consistency

NDI's around-the-clock network management solutions enable rapid and efficient identification and diagnosis of problems. This proactive management approach improves network availability and consistency by reducing downtime and significantly improving mean time to repair.

Reduced Operating Expenses

By reducing the number of failures and improving the time to resolution, NDI's reliable monitoring and management features help you realize a significant reduction in network operating expenses.

Flexible Process Supports Unique Preferences

NDI's management solutions offer customers a unique flexibility. Our processes, such as polling intervals, threshold settings and methods of notification, can be customized to meet your individual preferences.

Better Staff Utilization

Outsourcing the monitoring and management of your network to NDI allows your IT staff to focus on developing technology initiatives to support your strategic business objectives rather than on system administration tasks.

Increased Visibility

Enjoy increased visibility into the health and status of your network with our customer web portal. You can use this tool to view the web-based management features and access detailed reports on your network's availability and performance.

Experienced Support

NDI's MSC routinely handles thousands of incidents each year. Your organization will benefit from the experienced engineers, systems and processes NDI has in place to manage your network environment.

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For More Information

For complete information on NDI's Network Management Solutions contact your NDI account manager or visit www.ndiwebsite.com.

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