



PRESS RELEASE

NETWORK DYNAMICS, INC. RECEIVES RENEWAL OF SILVER CERTIFICATION FROM CISCO SYSTEMS

Tampa, Florida – May 18, 2004 – Network Dynamics, Inc., a network technology and life cycle solutions provider, announced today it has been recertified as a Cisco Silver partner in the United States for the fourth year in a row. The Cisco Channel Partner Program provides NDI with the ability to sell, install and support Cisco networking solutions nationwide. Earning this certification requires that NDI continue to meet or exceed the stringent guidelines and requirements outlined by Cisco's program related to personnel, support, customer satisfaction and product/technology specialization.

“We have always been committed to delivering the highest quality of service to our customers,” said Jim Bradshaw, president and CEO of Network Dynamics, Inc. “This certification and recognition by Cisco absolutely reinforces that continuing commitment to provide our clients with the network support expertise that they deserve.”

Silver certification, offered through Cisco's Channel Partner Program, provides its partners with the highest level of technical and sales training available. The goal of the program is to recognize and reward partners, like NDI, for having highly-trained network specialists and technicians to support Cisco network solutions in their customer environments. NDI also benefits from this certification by receiving a wealth of sales and marketing information, as well as technical tools and support from Cisco. Cisco Silver Partners provide their customers with 8x5 support with one-hour call back for problem resolution and 24-hour onsite response.

About Network Dynamics, Inc. (NDI)

Network Dynamics, Inc. is a network technology and life cycle solutions provider that offers its customers a comprehensive suite of product and service solutions including network implementation, custom network support, managed services, consulting services and secondary market equipment. With a state-of-the-art customer support center, a field staff of over 1,000 technicians and a network of over 100 depot and logistics centers nationwide, NDI helps customers develop the best network solution possible for their business – solutions for a world of change.

For more information about NDI and its services, visit www.ndiwebsite.com, or call (813) 818-8597.

About Cisco Systems, Inc.

Cisco Systems, Inc. is the worldwide leader in networking for the Internet. Cisco hardware, software, and service offerings are used to create Internet solutions that allow individuals, companies, and countries to increase productivity, improve customer satisfaction and strengthen

competitive advantage. Cisco is a leader in the development of Internet Protocol (IP)-based networking technologies including routing, switching, home networking, IP Telephony, Optical, Network Security, Storage Networking and Wireless LAN. With more than 34,000 employees worldwide, Cisco remains committed to creating networks that are smarter, thanks to built-in intelligent network services; faster, in their ability to perform at ever-increasing speeds; and more durable, with a generational approach to an evolutionary infrastructure.

For more information about Cisco Systems, Inc., visit www.cisco.com.

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